MITSUBISHI ELECTRIC

Changes for the Better

THE ART OF MANUFACTURING

Digitalisation in manufacturing to improve your competitiveness

GLOBAL IMPACT OF MITSUBISHI ELECTRIC

Through Mitsubishi Electric's vision, 'Changes for the Better' are possible for a brighter future.

Changes for the Better

We bring together the best minds to create the best technologies. At Mitsubishi Electric, we understand that technology is the driving force of change in our lives. By bringing greater comfort to daily life, maximising the efficiency of businesses and keeping things running across society, we integrate technology and innovation to bring changes for the better.

Mitsubishi Electric is involved in many areas including the following:

Energy and Electric Systems
A wide range of power and electrical products from generators to large-scale displays.

Electronic Devices
A wide portfolio of cutting-edge semiconductor devices for systems and products.

Home Appliance
Dependable consumer products like air conditioners and home entertainment systems.

Information and Communication Systems
Commercial and consumer-centric equipment, products and systems.

Industrial Automation Systems
Maximising productivity and efficiency with cutting-edge automation technology.

THE FACTORY NEXT DOOR

What is your neighbour doing?
Industry 4.0, Made in China 2025, Smart Factory. Connected Industries. Do all these things seem distant? Think again.

IoT brings both benefits and challenges. It's great that everything is connected and efficiency is improving. But now the world is smaller and your competition is not just in the same town, country, or continent. Like it or not, global competition is on its way.

That's why all those national initiatives are happening – to drive industrial competitiveness. Like it or not, worldwide competition is at your door.

> Worldwide competition is at your door.

Made to Order

Today, customers expect 'Personalised' products – being able to select the colour, shape, lettering or style of a product. This is Mass Customisation. It's a dream for the customer, but a nightmare for the producer. However, if you are not going to provide it, your competitors will. The age of the internet has brought global infinite choice to the table.

> Are you ready for Mass Customisation?

We are facing a major turning point in history; the 'Fourth Industrial Revolution'.

Lean and Flexible

Installing 'IoT' or 'Industry4.0' in your factory is not your goal. Making a cost-efficient, flexible and high quality production line is. In order to cope with the pain of:

• Changing customer demands

• Mass Customisation

• Global competition

Your ultimate goal is to create a lean and highly flexible production line.

Installing 'IoT' is not your goal.
A lean and flexible production line is.

Merging the Chain

Every year, a new model of smart phone is released. As the manufacturer you don't have the luxury of time to develop your production line and keep pace with each release. While you design the phone, you need to simultaneously prepare your production line, merging the Engineering chain with it.

The same applies to the Supply chain. With the rise of e-commerce you are expected to offer next-day delivery. In the past, you only needed to think about connecting within the factory, now you have to connect to various external systems throughout the internet because the customer is already connected to you.

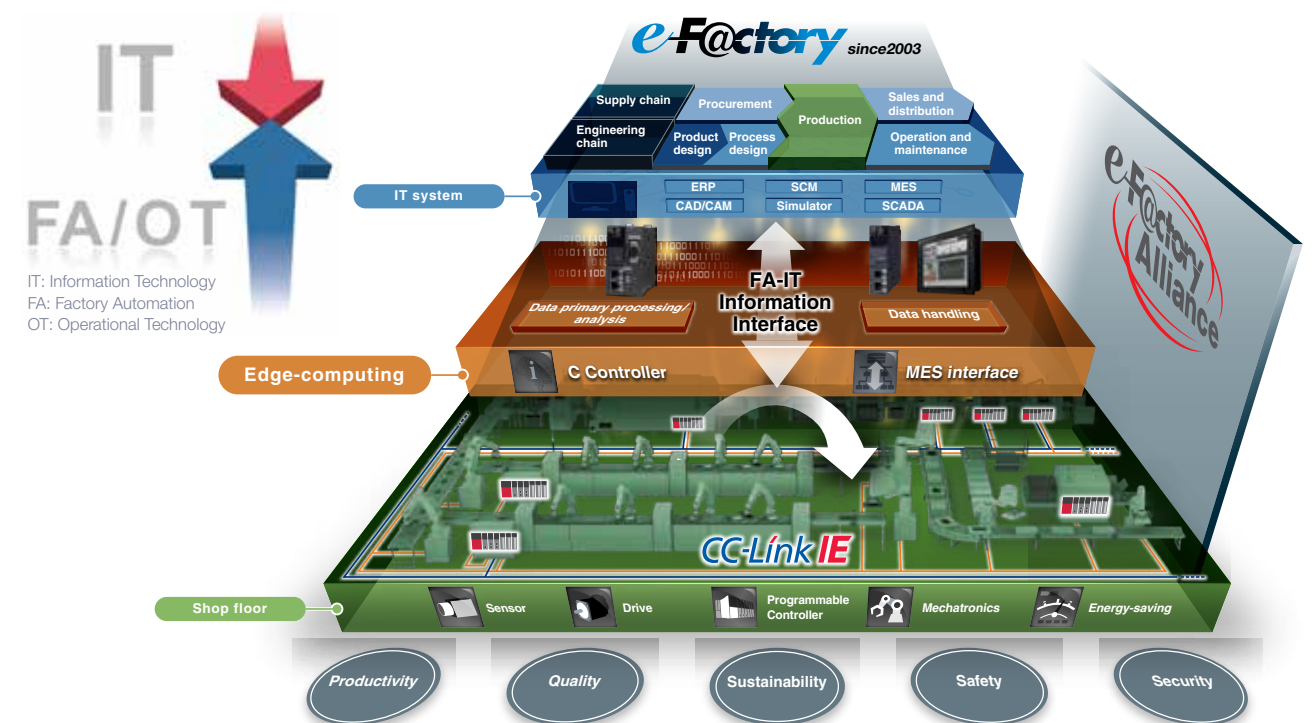Connecting your factory with the Supply chain and Engineering chains is a must.
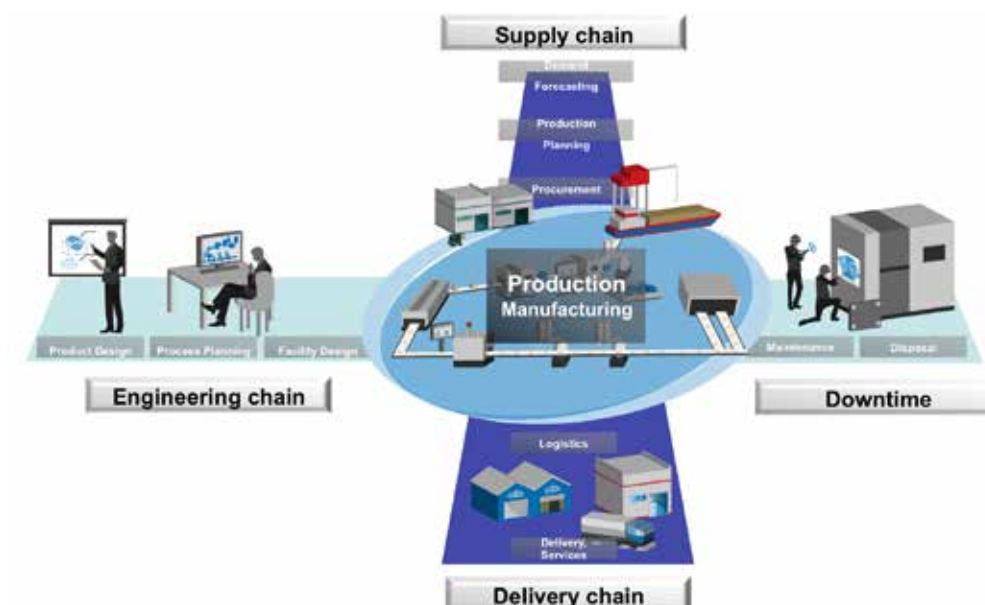
e-F@ctory

Established in 2003.

15 years of experience and lessons learned.

Over 7,700 systems worldwide.

COMBINING TWO WORLDS

IT: Information Technology
FA: Factory Automation
OT: Operational Technology

The key to digitalisation is the integration of IT and FA / OT systems.

However, IT and OT are totally different worlds. Their two cultures and languages (verbal and programming) are totally different. They don't easily understand one another, so you need a 'translator' layer in between.

e-F@ctory utilises a refined form of 'Edge Computing' to easily bridge the divide and integrate these two worlds.
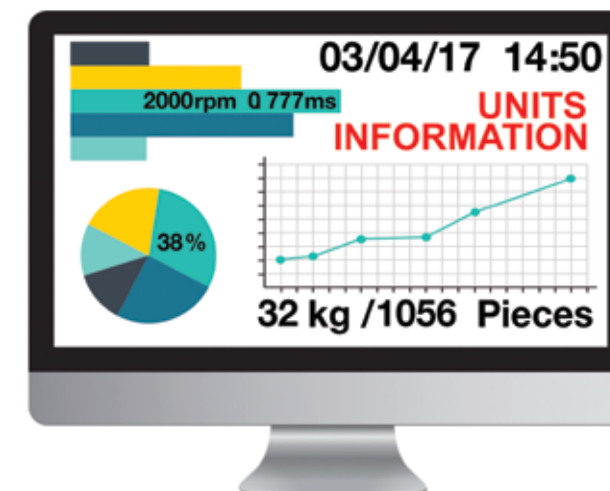
If you want to utilise cutting-edge technology such as AI, Big Data analytics, the cloud and VR/AR in manufacturing it is first necessary to harness the data on the factory floor.

You operate one business. So shouldn't your business operate as one?

'Smart Factories' run on information, not data.

TURNING 'DATA' INTO 'INFORMATION'

In order for IT Systems, AI and Cloud computing to solve problems, you first need to add meaning to the data you gather. Without proper meta data and time stamps, for example, computers would struggle to find solutions and patterns hidden in big raw data. It is therefore essential to turn your data into information that your IT Systems can understand.

Collect, organise and then analyse the data.

Are you collecting the right data?

Typically the world of IT 'Big Data' operates in minutes, days and weeks. Manufacturing processes on the other hand, work in milliseconds and nanoseconds. This means you need to acquire data at totally different rates than typical IT systems are used to. With so much data being collected, the network infrastructure is often overlooked. Without sufficient bandwidth, time crucial data can frequently be lost during collection.

Missing key events and data can easily lead to false conclusions.

EDGE COMPUTING

Is sending all your data to the cloud the best solution? Today data has a cost, both in storage, transmission, and processing. Sorting the data you use is a must. At the same time operational security is vital. e-F@ctory utilises Edge computing as a layer between the factory floor and IT systems, to gain additional benefits such as:

- Filtering
- Changing data into information
- Timely reaction
- System resilience

Maximise your operational capabilities by processing on the Egde.

Robot   CNC M/C 1   Production line 1
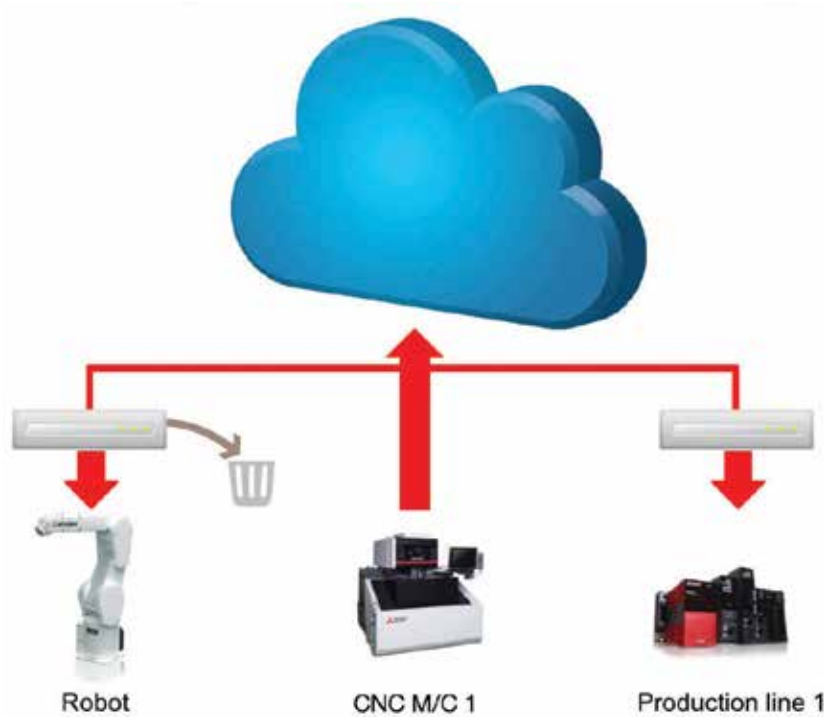
Edge Vs Cloud

Cloud computing
· Developing knowledge

Edge computing
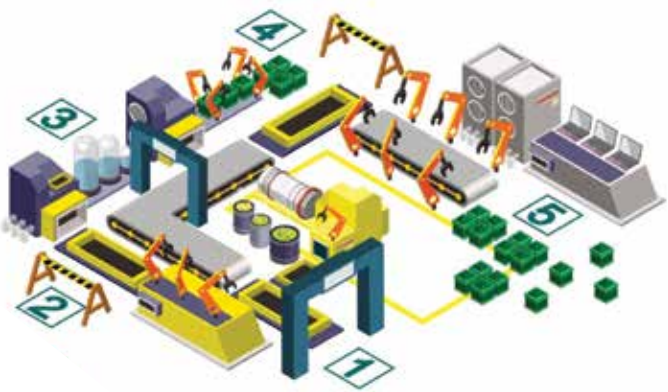· Knowledge in action

Develop in the cloud, execute at the Edge.

The Edge and Cloud both have their pros and cons. Cloud environments are more suitable for analysing big data and finding patterns. On the other hand, you need the Edge in order to ensure quick real time response.

## IoT isn't 'All' or 'Nothing'

Modular

&

Scaleable

e-F@ctory recommends a 'start small' approach. Don't risk changing the whole system just to install IoT. Instead identify your improvement objectives, install a trial system and see if you can achieve your goals. e-F@ctory solutions are highly modular and can be installed in small trial systems to avoid risk.

First pick the 'Low Hanging Fruit'. Set small goals and see if you can achieve your ROI.

Easy e-F@ctory

Kits/solution modules that can be "plugged together"

iQ Monozukuri
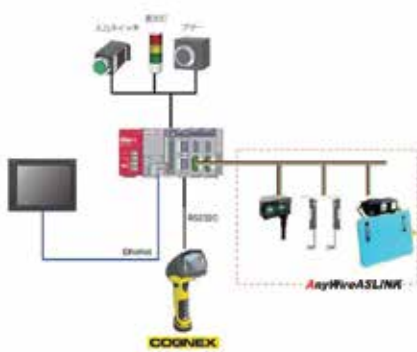
....to make **Solutions**

Many companies lack the resources and personnel to install and utilise IoT solutions. Hybrid IT/FA engineers are a rarity. Utilising packaged solutions will allow you to adopt the latest technology with limited investment and expertise.

Utilise 'Plug and Play' technology. No need to develop everything by yourself.

Robots and Artificial Intelligence will be used extensively in factories in the future.
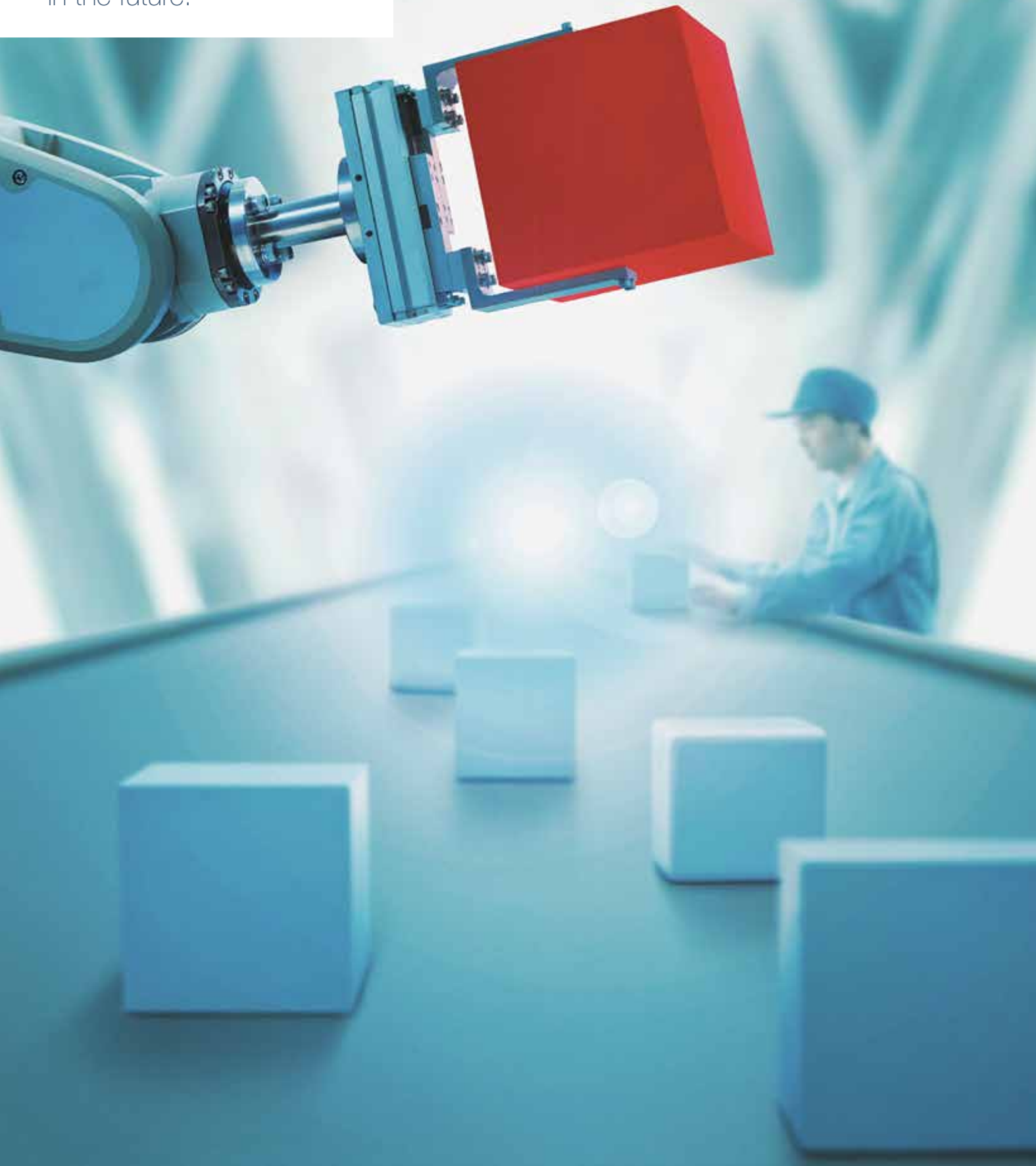
ROBOTS VS HUMANS

The installation of robots can be your first step towards 'IoT'.

ROBOTS OFFER:

- Easy Mass Customisation (Product Change)
- Repeatable quality
- Smaller footprints

Regardless of the environment (or working time), robots will automatically accumulate operational data, making visualisation of your production line much easier.

But robots are not suitable for every task. Look at the cost balance, sometimes humans are more flexible, efficient and cost effective.
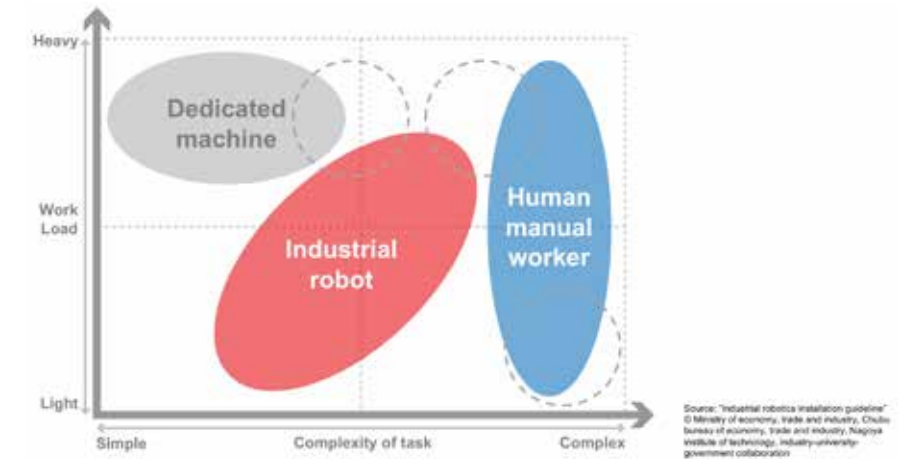
The ideal production line will be a creative mix of robots and humans.

AI: Make Everything Smart

AI is ready to be applied to manufacturing. Adjusting parameters, voice recognition, preventative maintenance and alarming are just some of the tasks that AI will bring to life.

Mitsubishi Electric's MAISART drastically reduces time for deep/machine learning. This not only cuts the system learning time by reducing the number of calculations needed, this also makes it possible to embed your AI capabilities into devices working on the Edge.

From hours to minutes, AI reduces robot learning times

14,000 different product variations.

Batch size 1.

e-F@ctory IN ACTION

Magnetic Contactors Manufacturing

The Kani campus of Mitsubishi Electric's Nagoya Works, producing motor starters and magnetic contactors, was facing some significant challenges. Chief among these was the sheer number of product variations and possible configurations in their product range – 14,000 in fact. Utilising e-F@ctory principles, it was possible to transform production, making it more flexible and efficient with a significantly smaller footprint, despite the wide range of products being manufactured.

Original Production line

New robot production cell
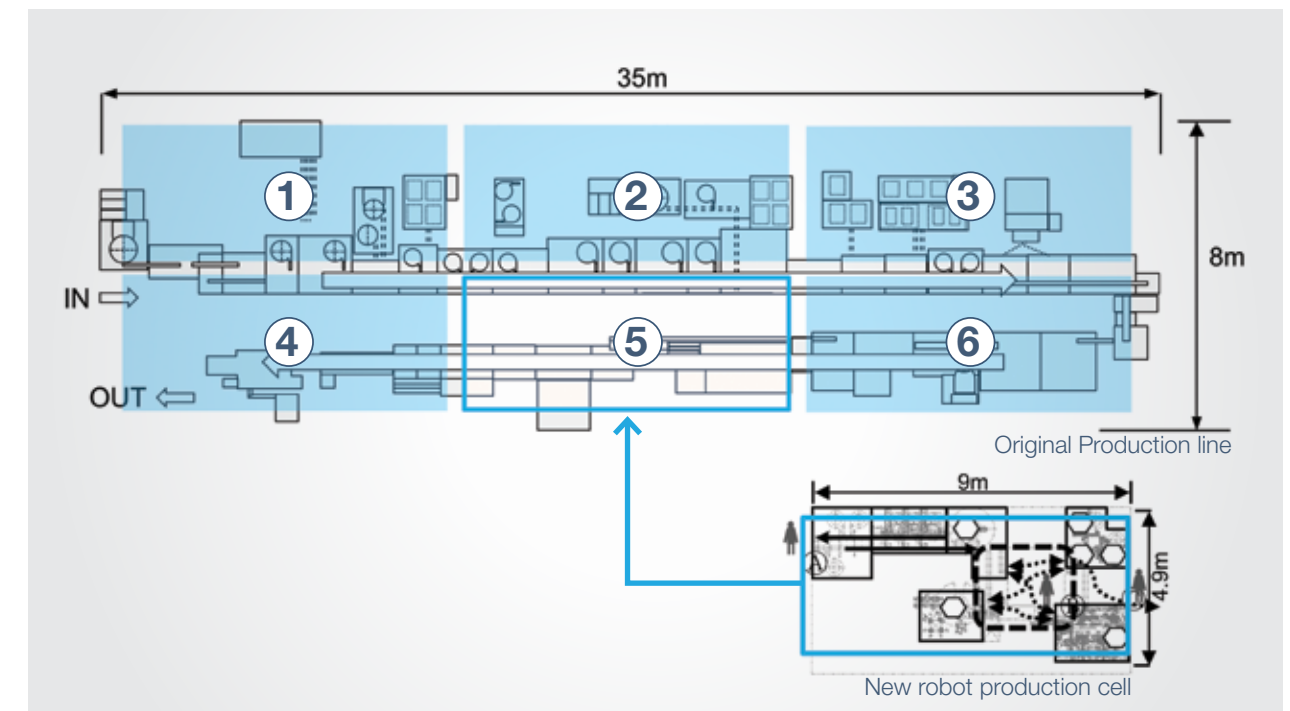
RESULTS

- Lean and flexible manufacturing, utilising robots, automation and Edge computing.
- Mass customisation by introducing robots and 2D bar codes to the assembly cell lines.
- Improved quality by changing from results management to process management.
- Smaller manufacturing footprint by changing to cell based production
- Re-engineering people back into the production line.

Greater visibility of the production process is the start point of all improvements

Printed Circuit Board Manufacturing Line

Challenge: Identifying reasons for line stoppages, production losses due to misplacement of parts and better utilisation of collected data.

RESULTS

- Immediate feedback on issues relating to suction nozzles and predictive maintenance.

- Gathering production loss and equipment data for feedback to design and operations departments.

- Utilisation of Edge Computing system.

- Managing and utilising data throughout.

- **Productivity UP 30%.**

- **Quality loss DOWN 50%.**

Electronics Factory Product Quality

Challenge: Recovery of product quality levels when reduced numbers of experienced staff lead to mistakes by newer, less knowledgeable workers.

RESULTS

- Introduction of Guided Operator Solution (Pokayoke) reducing mistakes by workers.

- Provision of work data analytics for feedback to engineering and faster education of new staff.

- Managing and utilising data throughout.

- **Quality issues resolved.**

- **Lead-time DOWN 30%.**

- **New employee education time DOWN 60%.**

Waste Water Treatment plant

Challenge: Preventing periodic breakdowns at unmanned remote pumping station.

RESULTS

- Installation of remote monitoring solution.

- Gathering data to enable prediction of equipment failure.

- Automatic alert sent to control centre.

- **Increased Overall Equipment Effectiveness (OEE).**

- **Continuous operation through predictive maintenance.**

- **Reduced maintenance costs.**

From big to small. From electronics to process. e-F@ctory solutions are in action throughout the world.

EDGECROSS

It has always been a challenge to collect and share data efficiently in manufacturing. Bespoke standards, lack of common approaches and terminology are all challenges to overcome. So with digitisation in factories, the first task you face is to connect data with systems. This has lead to the development of the Edgecross Platform by the Edgecross Consortium – a multi-vendor partnership dedicated to providing solutions that deliver 'the Right Data to the Right System'.

THE KEY TO UNLOCKING THE FACTORY FLOOR

Edgecross provides the key to connecting:

- Multiple vendor devices and networks.

- Legacy systems.

- Diverse IT software.

- Different data storage systems and formats.

- Various cloud environments.

EDGECROSS

The open edge computing software platform has a strong focus on edge computing for manufacturing and offers:

- Seamless coordination between FA/IT systems.

- Real time diagnosis and feedback.

- Operates on Industrial PC.

A PARTNERSHIP FOR SUCCESS

BEST IN CLASS

Mitsubishi Electric always strives to deliver open solutions. The e-F@ctory Alliance provides an open environment in which customers can select the best partner for their needs. In this increasingly competitive world, manufacturers want to gain as much advantage as possible. Utilising 'best in class' suppliers is a must and being able to draw on an ecosystem of strong complimentary suppliers is a big plus. That's the e-F@ctory Alliance benefit.

An alliance of technology experts to help you meet today's and tomorrow's manufacturing challenges – together.

YOUR SOLUTION PARTNER

Mitsubishi Electric offers a wide range of automation equipment from PLCs and HMIs to CNC and EDM machines.

A NAME TO TRUST

Since its beginnings in 1870, some 45 companies use the Mitsubishi name, covering a spectrum of finance, commerce and industry.

The Mitsubishi brand name is recognised around the world as a symbol of premium quality.

Mitsubishi Electric Corporation is active in space development, transportation, semi-conductors, energy systems, communications and information processing, audio visual equipment and home electronics, building and energy management and automation systems, and has 237 factories and laboratories worldwide in over 121 countries.

This is why you can rely on a Mitsubishi Electric automation solution – because we know first hand about the need for reliable, efficient, easy-to-use automation and control in our own factories.

As one of the world's leading companies with a global turnover of over 4 trillion Yen (over $40 billion), employing over 100,000 people, Mitsubishi Electric has the resource and the commitment to deliver the ultimate in service and support as well as the best products.

Low voltage: MCCB, MCB, ACB

Medium voltage: VCB, VCC

Power monitoring, energy management

Compact and Modular Controllers

Inverters, Servos and Motors

Visualisation: HMIs

Numerical Control (NC)

Robots: SCARA, Articulated arm
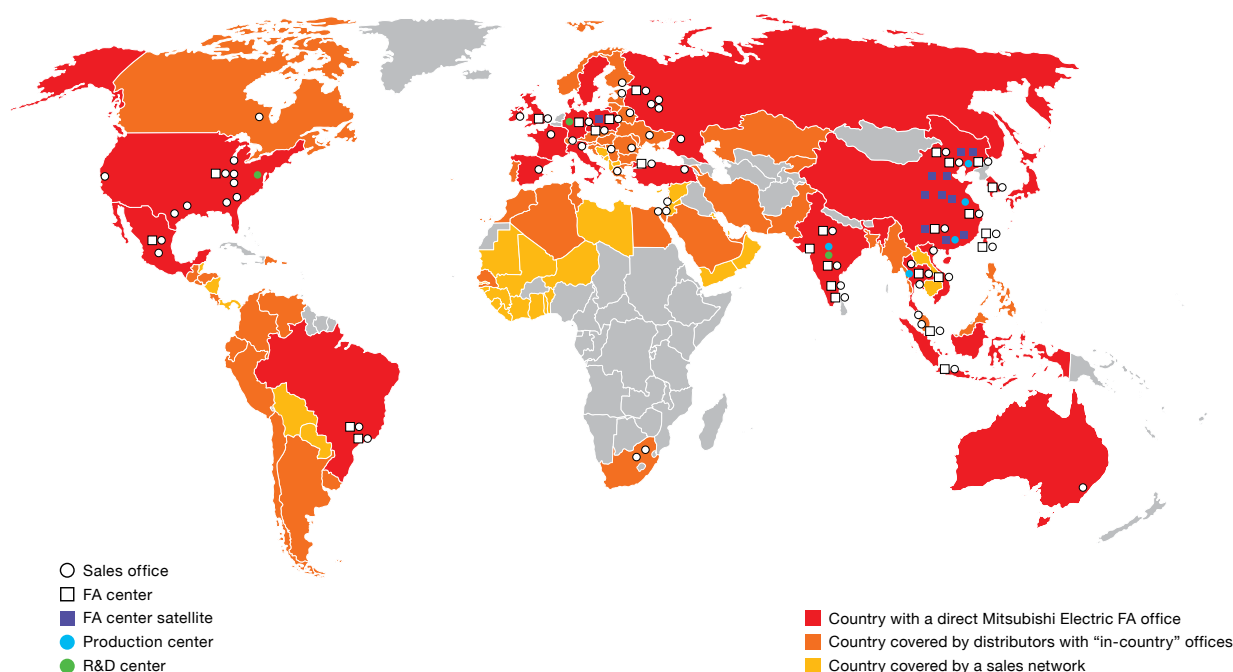
Processing machines: EDM, Lasers, IDS

Transformers, Air conditioning, Photovoltaic systems

*Not all products are available in all countries

Global Partner. Local Friend.

- ○ Sales office
- □ FA center
- ■ FA center satellite
- ● Production center
- ● R&D center

- ■ Country with a direct Mitsubishi Electric FA office
- ■ Country covered by distributors with "in-country" offices
- ■ Country covered by a sales network

Our service and support concept is ingrained in everything we do

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